RON CLESEN'S
ORNAMENTAL PLANTS, INC.
Maple Park

45W464 Ramm Road | Maple Park, Illinois 60151
ph 630.365.6244 fax 630.365.5255
www.rcopinc.com

2026-2027 Plug and Liner Program Terms & Conditions

Key Selling points:	RCOP- a trusted name for quality plants has expanded our offering of liners and spring plugs featuring key vegetative introductions from Kientzler, Plant Haven, foliage accents, and early spring favorites! One flat delivery charge- much more affordable as compared to courier rates. Delivery on our truck to your door- no crushed boxes, frozen or lost shipments. No cardboard or packing materials to discard- direct off of our truck onto your benches. No packing charges.
Ordering:	To place an order please call, fax, or email it to us at JMazat@rcopinc.com. If you do not receive an acknowledgement, please call us to verify it is on file.
Availability Weeks:	Dracaena, Asparagus Fern Weeks 50-9 Erysimum Weeks 1-4 Acalypha, Chlorophytum, Tradescantia Weeks 2-12 Hedera Weeks 3-5 Vinca major/minor Weeks 4-10 Nemesia, 288 Early Spring Plugs Weeks 4-8 Salvia Sage Weeks 6-10 Vegetative Annuals Weeks 8-12
Pricing Validity:	12/7/2026-3/28/2027 Weeks 50/2026 -12/2027
EOD:	3% EOD will be applied to all orders submitted on or before 11/1/2026, no minimums required. If payment is received within the set up terms on your account, the discount can be taken at time of payment.
Cancellation Policy:	Cancellations cannot be accepted once production has started and/or 3 weeks prior to stick or sow dates.
Minimum Per Variety:	Erysimum plug 128 - 7 trays per color Chlorophytum and Tradescantia liner 50- 2 trays per variety All others - one tray per variety
Below Minimum Allowed:	No
Variety Multiples:	Liner 50 = 50 Liner 72 = 72 Liner 98 = 98 Liner 105 = 100 Plug 128 = 125 Plug 288 = 275
Recommended Lead Time:	A minimum of 8 weeks in advance for most crops. 10 weeks minimum for Vinca Illumination and Juncus. *We suggest ordering as early as possible!*
Tag Information:	Tags delivered with orders for vegetative annuals except no tags for vinca vine. No tags for seed grown plugs. Tag included in price.
Royalty Information:	Included in costs. Unauthorized propagation of all patented varieties is prohibited without approved license.

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Truck Delivery Information:	Delivery is available for all orders over $750.00. Delivery fee is $90.00 per stop within a 50 mile radius of Maple Park, IL. Additional charges may apply outside of this radius. Deliveries are scheduled per order.
Order Pick-Up Information:	Pick-up hours are Monday - Friday, 8:30 a.m. to 3:30 p.m. Pick-up times are scheduled at least 48 hours in advance. A 20% restocking fee will be charged on orders not picked up as scheduled.
Boxing Information:	Orders scheduled for pick-up or delivery are not boxed. If requested in advance, boxes are available for $1.50 each. Large box up to 8 trays. Small box up to 4 trays.
Web Page:	www.rcopinc.com
Custom Orders:	Custom order requests are welcomed! Quotes are determined per crop/tray size. We may require a deposit upon receipt of the order along with a signed terms and conditions contract. Please reach out regarding your needs!
Payment Terms:	A credit application must be filled out and processed to receive payment terms. Processing a credit application can take up to six weeks. All orders scheduled to ship, prior to receiving payment terms, will ship C.O.D. A 4% non-cash payment fee will be charged on all credit card payments. A fee of $35.00 will be incurred for any NSF returned checks.
Claim Policy:	Damage and quality claims must be made at time of delivery and noted on the invoice.
Notes:	In a rare occurrence that starter plants are not available, you will be notified immediately with recommended substitutions. Please have sufficient crew on site to unload your order. Ron Clesen's Ornamental Plants provides that plants are in good condition at time of delivery. Due to conditions beyond our control, RCOP is not liable for any plant costs or any other costs once they are potted by the customer.

Ron Clesen's Ornamental Plants has been Certified by the State of Illinois.

PRICES AND TERMS SUBJECT TO CHANGE.
SUBJECT TO TARIFF RELATED SURCHARGES WHEN APPLICABLE.